



Shagri-la policy

These rules and policies are subject to change at any time.

1. Participants agree to fill out with full transparency the activity waiver release form.
2. Participants agree to receive a temperature check on their retreat start date.
3. Participants agree to sign a waiver stating that they are not currently exhibiting any symptoms of COVID-19 such as:
 - Fever.
 - Respiratory symptoms such as sore throat, cough, or shortness of breath.
 - Flu-like symptoms such as muscle aches, chills, or severe fatigue.
 - Changes in sense of taste or smell.
4. If the participant is experiencing a fever in excess of 100°F the morning of the retreat start date, they will not be permitted to enter the retreat. Their deposit will be fully transferable to a future retreat date.
5. To book your reservation and reserve your spot, a 50-75% deposit is due upon registration
6. In case of a last minute registration, while you're already in Costa Rica, for example, the full balance due is to be paid BEFORE starting your retreat.
7. If one leaves the Center, before their reserved stay is over, no full or partial refunds will be credited.

8. If one must cancel their reservation, we will not refund your deposit, with the exception of known medical issues during the intake screening process, which are deemed unsafe to combine with ayahuasca ceremony.

9. We value all guests' experiences, healing processes and personal boundaries. We expect our guests to do the same. The following offences are intolerable, and will result in being sent home without question and without a credit for your stay at the sole discretion of staff:
 - Sexual harassment toward any of the guests or staff.
 - Behavior that puts your own or others' safety at risk.
 - Repetitive disruptive behaviors inside or outside ceremony that creates discomfort for other guests, or significantly interferes with the healing process of other guests.
 - Behavior that puts your own or others' safety at risk.
 - Theft of any kind – we aim to cultivate a trusting and family culture.

10. Shangri-la reserves the right to send anyone home at any time at our discretion.

Wholeheartedly,
Shangri-la